

September 21, 2017

Dear Valued Guest,

The safety and welfare of our guests and colleagues is a top priority at Manchester Grand Hyatt San Diego. While we are aware of reports of Hepatitis A cases in San Diego, we have not had any reported cases of Hepatitis A at the hotel.

As always, we continue to take appropriate precautions in an effort to ensure the safety of our guests and colleagues at the hotel. We are extra vigilant at this time and, in addition to following our normal practices and training, we have reinforced the importance of following health safety standards with our colleagues during daily meetings and have also emphasized proper standards for food handling as well as sanitizing all guest rooms and public areas. The hotel maintains hand sanitizing stations throughout meeting and public areas for our guests' and colleagues' use. Additionally and as a precautionary step, the hotel has informed all colleagues of opportunities and locations for free vaccinations.

We are committed to taking a proactive and responsible approach to maintain our ongoing commitment to provide a safe environment for everyone who visits or works at Manchester Grand Hyatt San Diego.

We are happy to answer any questions that you may have about the hotel, please text 1 619 345 5555 or email [sandiego.grand@hyatt.com](mailto:sandiego.grand@hyatt.com). For more information, you may also wish to contact the County of San Diego Health and Human Services Agency at (619) 293-4700.

Sincerely,



Matthew Adams  
Area Vice President and General Manager